



TO WHOMSOEVER IT MAY CONCERN

This is to confirm that we have done a deployment of ViciDocs Enterprise with 200 named User Licenses in the head office of ETA Melco. The implementation of ViciDocs Enterprise DMS has truly transformed the way some of the operations were handled in the head office. The Fax Integration and the ViciDocs Workflow have made the fax communication flow very efficient and transparent. We handle around 500 fax messages a day during peak days with this solution.

The Bulk Scan features and Document Import options are used extensively to capture various documents related to different projects into the central repository. User configurable metadata indexing and search features ensure that we can now retrieve any RFQ/PO/Invoice/Contract based on the transaction reference number and/or date, Client name etc. The tech support provided with ViciDocs is competent and has been prompt in responding to any support requests from us.

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