



VICISOFT®
unlocking information

ViciFlow BPM
Optimise your organisation

BPM and Benefits

ViciFlow BPM

About Vicisoft

Business process management (BPM) is a management discipline that focuses on improving corporate performance by managing and optimising a company's business processes. It can therefore be described as a "process optimization process."

BPM enables organizations to be more efficient, more effective and more capable of change than a functionally focused, traditional hierarchical management approach.

As a managerial approach, BPM sees processes as strategic assets of an organization that must be understood, managed, and improved to deliver value-added products and services to clients.

A business process or business method is a collection of related, structured activities or tasks that produce a specific service or product (serve a particular goal) for a particular customer or customers.

It can often be visualized with a flowchart as a sequence of activities with interleaving decision points or with a Process Matrix as a sequence of activities with relevance rules based on data in the process.

BPM and Benefits

ViciFlow BPM

About Vicisoft

Vicisoft ECM Product Diagram



Business Process
Management



Design workflows for
documents or forms



Implement your
workflow



Notify and remind for
prompt action



Review the document
or form



Review and improve
the process



Monitor and analyse
business process



Take required action

ViciFlow BPM automates business processes that involve routing of documents and forms across different users. The solution includes an intuitive process modeling application which has immense flexibility to design new and modify existing processes.

It is a web-based workflow application with a rich set of features to let users view / review and take specific actions on documents or e-Forms received through workflow.

Business Process Management

Configu- rability

Process designer to design multiple processes

Collaboration

Options to view, review, track and analyze specific processes; reports for analysis

Lead Time Reduction

Automatic notifications, reminders, escalations, delegations

Process Transparency

Traceability and MIS reports

Auditability

Annotations, comments, version control

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About Vicisoft

- Software product company founded in 2000
- Headquarters and global development center in Hyderabad, India
- Regional office in the United Arab Emirates
- Management team consisting of company founders and professionals with industry experience and relevant qualifications
- Focus on information management solutions & services (ECM & BPM)

Technology Partners



Market Partners



Product deployments: India, Middle East, Africa, US, UK, Singapore and Papua New Guinea





PRICEWATERHOUSECOOPERS PwC



Deutsche Bank



Karnataka State Archives



Ambience D'Arcy



NASFUND Papua New Guinea



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